



MONOVANT PRIVACY AND TERMS

Introduction and User Representation:

Welcome to Monovant's Terms of Use and Privacy document. In alignment with the legal framework of the European Union, this comprehensive guide outlines the terms and conditions governing your interaction with our innovative "phygital" products, encompassing both physical and digital dimensions. By engaging with Monovant, you agree to adhere to the stipulations detailed herein, covering aspects such as access to digital products, intellectual property rights, pricing, order processes, data processing, limited warranty, and our return policy. Your privacy is of utmost importance to us, and we are committed to safeguarding your personal information in compliance with consent, contractual obligations, legitimate interests, and legal requirements.

Phygital Product Description:

Monovant introduces the innovative concept of "phygital" - a seamless blend of a physical product, specifically a watch, complemented by a digital counterpart. Importantly, the physical and digital versions maintain distinct characteristics, with the digital version currently unable to track time accurately. The digital version serves as the most accurate representation of the watch within each respective metaverse world, considering the specific limitations imposed by these platforms. Our watches are meticulously hand-assembled and epitomize our commitment to delivering exceptional quality. Nevertheless, it's important to recognize that each watch features a one-of-a-kind dial, thus the timepiece showcased on our media and/or website may not precisely mirror the one you receive.

Access to Digital Products:

Accessing certain digital products necessitates a blockchain wallet and associated wallet address. For users without a blockchain wallet, some versions may be received via email or in a designated account on a respective metaverse platform. We work with various developers to make the transfer as seamless as possible. Nonetheless, the physical product will be shipped to all users, whether having or using blockchain wallets or dApps, contingent upon compliance with our terms. Each digital counterpart adheres to specific terms and conditions dictated by the respective metaverse/web 3 platform.

Intellectual Property Rights:

The proprietary rights of the Service, encompassing its "look and feel" and proprietary content, rest exclusively with Monovant. Monovant's intellectual property, including its name, logo, trademarks, and product/service names, necessitates prior written permission for any use or imitation. It is strictly forbidden to download, distribute, or use any software to analyze or modify the digital versions of your watch. Any breach of the privacy laws mentioned will result in legal action taken against the person who conducted such action.

Pricing and Authenticity:

Monovant retains the right to adjust prices on the site as required. Authenticity is guaranteed exclusively through purchases from our official website. While we endeavor to maintain accurate pricing, occasional mistakes may occur, prompting a notification via email before product dispatch. Shipping charges and local VAT are separate and calculated automatically during checkout.

Order Process and Shipping:

Upon initiating an order, an email containing comprehensive details is sent promptly following payment confirmation. Acceptance is formalized upon the successful receipt of funds and the subsequent dispatch of the product. Digital copies are made ready to be delivered to your designated wallet/account address, while physical products are dispatched within 5 working days post-confirmation. The transfer of the digital replica of your timepiece should ideally occur within 24 hours of confirmation; however, occasional delays may arise due to the exclusively manual nature of the process. Monovant disclaims any liability for damages incurred by couriers after the provision of tracking information. Once an order is confirmed, there is no avenue for altering the recipient's address or canceling the order.

Data Processing and Privacy:

We process personal data for communication, marketing, and service provision, adhering to consent, contractual obligations, legitimate interests, and legal requirements. We assure you that your information is not stored or shared anywhere, and the wallet address provided when ordering is promptly deleted from our form records and not saved on any cloud or other service. Should you have any privacy concerns or questions, please do not hesitate to contact us at info@monovant.com.

Limited Warranty:

All Monovant products come with a 1-year limited warranty against manufacturing defects, commencing from the purchase date. This warranty excludes damage from natural disasters, third-party services, normal use, or misuse. Please notice that the breaking of the dial is not covered by the warranty as it is delicate and should be prevented from hard vibrations or misuse of any kind. The digital counterparts of your watch are forever yours and under your wallet address/account. Filing a warranty claim is possible through email and it is necessary before shipping any product back to us.

Return Policy:

Customers enjoy a 7-day return privilege starting from the delivery confirmation. Returned items must be postmarked within 10 business days, with return shipping costs at the customer's expense. Monovant may impose restocking fees at its discretion. To be eligible for a refund, the returned item must be unused and in new condition. Removing the plastic stickers from the physical watch automatically disallows any returns. For the digital versions of your watch, we do not accept any kind of returns but if you struggle connecting them or using them in immersive virtual experiences, please contact us at info@monovant.com, and we will be happy to help you.

For any inquiries or concerns regarding our terms and privacy practices, please reach out to us at info@monovant.com. Thank you for choosing Monovant; we value your trust and look forward to providing you with a seamless and secure experience.